

# LERWICK HARBOUR GUIDE



**BRITAIN'S 'TOP' PORT**  
Information for Visiting Yachts

**LERWICK**  
PORT AUTHORITY

*Britain's 'Top' Port*

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# WELCOME TO LERWICK

From cracking competitions to  
cosmopolitan culture...  
we make it plain sailing.



All at Lerwick Port Authority welcome you and hope that we can make your stay at Lerwick as enjoyable as possible. At 60 degrees north, located at the crossroads of the North Sea and Atlantic, Lerwick is Britain's 'Top' Port – the most northerly commercial harbour in the country – attracting over 500 yachts annually, including repeat visits and international events.

As the main seaway to Shetland, Lerwick Harbour is “the place to meet-and-compete” for yacht crews in the northern North Sea.

A modern visitor berthing system at the heart of the Town Centre provides a sheltered stay with local eateries and shops only a stride across the street.

This guide has been designed to provide you with some general information about the facilities available at Lerwick and to help you find your way about town. The convenience of the Port's facilities and the many attractions of the islands, complemented by its location at a cross roads in northern waters makes Lerwick a natural port-of-call.

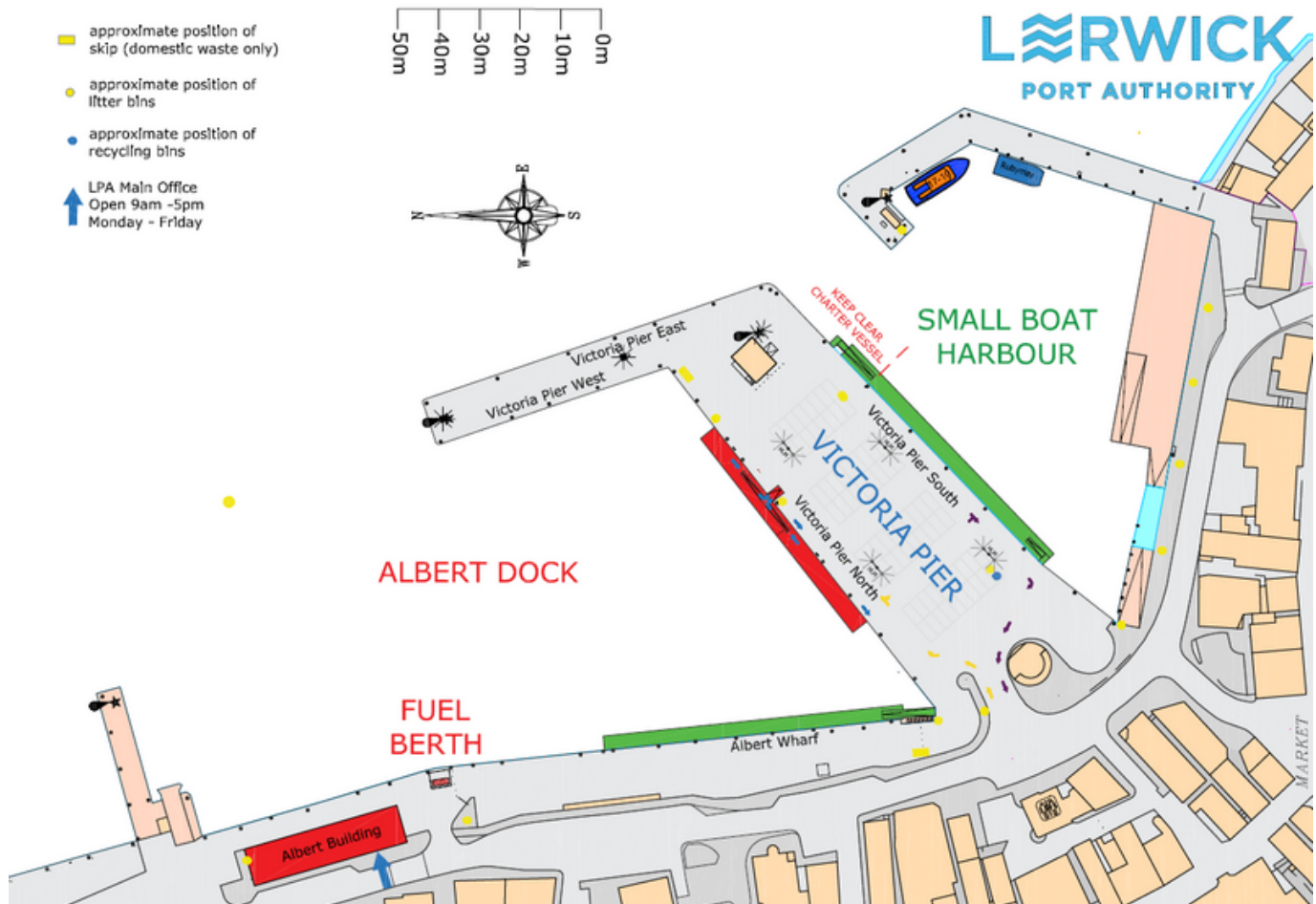


+44 (0) 1595 692991



[info@lerwick-harbour.co.uk](mailto:info@lerwick-harbour.co.uk)

# ON ARRIVAL



Lerwick is the capital of Shetland and, as the main centre for visiting yachts, it is often the first port of call.

Lerwick Port Control keeps a 24 hour listening watch on VHF Ch 12 and visiting craft should notify the duty Port Controller on that channel before entering the harbour.

A total of three pontoons are deployed as shown in the above illustration.

Berthing at a quay wall may be required if the pontoons are occupied. The pontoons will be deployed until September.

Upon arrival in Lerwick Harbour, please contact Port Control to register your vessel. You will receive instructions on how to register your vessel and pay your harbour dues via telephone or BACS.

Yachts arriving from outwith the UK are required to complete a UK C1331 form for Border Force.

For up to date COVID-19 guidance please visit:

<https://www.gov.scot/coronavirus-covid-19/>

## Step by step:

### ➤ Notify arrival to Port Control (VHF Ch 12, 24 hrs)

You will be asked to provide the following information:

- Yacht Name
- Yacht Length
- No. POB
- Contact phone number and/or email address
- What was your previous port



### ➤ Berth allocated by Port Control

### ➤ Register your vessel

An electronic [Yacht Registration Form](#) should be completed to register your vessel.

Once we have received your Yacht Registration Form, please call to arrange payment.

If you require shore power, please contact Port Control on VHF channel 12.

Lerwick Boating Club club room, shower and laundry facilities are currently open and keys can be obtained from our main reception in Albert Building. We kindly ask that you return your key prior to departure.

If you have any questions, please contact our main reception on +44 1595 692991 or via [info@lerwick-harbour.co.uk](mailto:info@lerwick-harbour.co.uk)

### ➤ Call ahead to check any services - see pages 8 and 12



# STEPPING ASHORE



Our helpful staff at Lerwick Port Authority are pleased to assist with all your queries.



**Services available** in town include: Bonded stores, car hire, banks, shops & supermarkets, consular assistance, customs & immigration (Border Force), fuel, sail, electronic & engine repairs, ship chandlers, shipyard, restaurants & bars and tourist information.

**VisitScotland's Lerwick iCentre** is the ideal location to begin your Shetland adventure, with knowledgeable advisors ready to help you plan your visit and Wi-Fi should you wish to browse. The centre also stocks a range of Shetland's finest locally made crafts, from Fair Isle knitting to silver jewellery.

**Discover Lerwick App** using the GPS facility on your smartphone, you can find nearby Points of Interest easily. Download the app and learn as you walk around each of the locations and compare the then and now. You'll be amazed at the wealth of history which surrounds you.

**1,697 MILES OF  
COASTLINE TO  
EXPLORE**

[www.lerwick-harbour.co.uk/charges](http://www.lerwick-harbour.co.uk/charges)

# HARBOUR CHARGES

## PLEASURE YACHTS - 2024 SEASON

**£1.90 per metre per day**

METRES	FEET	(£) 1 DAY	(£) 2 DAYS	(£) 3 DAYS	(£) 4 DAYS	(£) 5 DAYS	(£) 6 DAYS	(£) 7 DAYS	(£) 8 DAYS	(£) 9 DAYS	(£) 10 DAYS
8	26	15.20	30.40	45.60	60.80	76.00	91.20	106.40	121.60	136.80	152.00
9	29	17.10	34.20	51.30	68.40	85.50	102.60	119.70	136.80	153.90	171.00
10	32	19.00	38.00	57.00	76.00	95.00	114.00	133.00	152.00	171.00	190.00
11	36	20.90	41.80	62.70	83.60	104.50	125.40	146.30	167.20	188.10	209.00
12	39	22.80	45.60	68.40	91.20	114.00	136.80	159.60	182.40	205.20	228.00
13	42	24.70	49.40	74.10	98.80	123.50	148.20	172.90	197.60	222.30	247.00
14	45	26.60	53.20	79.80	106.40	133.00	159.60	186.20	212.80	239.40	266.00
15	49	28.50	57.00	85.50	114.00	142.50	171.00	199.50	228.00	256.50	285.00
16	52	30.40	60.80	91.20	121.60	152.00	182.40	212.80	243.20	273.60	304.00
17	55	32.30	64.60	96.90	129.20	161.50	193.80	226.10	258.40	290.70	323.00
18	59	34.20	68.40	102.60	136.80	171.00	205.20	239.40	273.60	307.80	342.00
19	62	36.10	72.20	108.30	144.40	180.50	216.60	252.70	288.80	324.90	361.00
20	65	38.00	76.00	114.00	152.00	190.00	228.00	266.00	304.00	342.00	380.00
21	68	39.90	79.80	119.70	159.60	199.50	239.40	279.30	319.20	359.10	399.00
22	72	41.80	83.60	125.40	167.20	209.00	250.80	292.60	334.40	376.20	418.00
23	75	43.70	87.40	131.10	174.80	218.50	262.20	305.90	349.60	393.30	437.00
24	78	45.60	91.20	136.80	182.40	228.00	273.60	319.20	364.80	410.40	456.00
25	82	47.50	95.00	142.50	190.00	237.50	285.00	332.50	380.00	427.50	475.00
26	85	49.40	98.80	148.20	197.60	247.00	296.40	345.80	395.20	444.60	494.00
27	88	51.30	102.60	153.90	205.20	256.50	307.80	359.10	410.40	461.70	513.00
28	91	53.20	106.40	159.60	212.80	266.00	319.20	372.40	425.60	478.80	532.00
29	95	55.10	110.20	165.30	220.40	275.50	330.60	385.70	440.80	495.90	551.00
30	98	57.00	114.00	171.00	228.00	285.00	342.00	399.00	456.00	513.00	570.00

### Berthing

The table above details charges applicable for all visiting pleasure yachts not carrying goods or passengers for hire berthed at a pontoon or harbour wall (charges inclusive of VAT).

The tariff is charged as £1.90 per metre for each day or part there of which the vessel is in port.

### Electricity/Shore Power

Connections are available at pontoons between 0800 - 1700 daily. Where available, connections require a 3-pin 16amp plug which can be purchased from Malakoff. Cables/leads are not supplied by Lerwick Port Authority.

The daily charge for units is £3.50. Out of hours connections incur a £31.80 charge.

# SERVICES AVAILABLE

**Please call in advance to check availability.**

## Coastguard

+44 (0) 1595 692976

## Diesel/fuel

Marine fuel is available from LHD Marine Supplies Ltd, by telephone to +44 (0) 1595 692379 or by visiting their shop at the Esplanade.

The fuel berth is located on Albert Wharf (see map page 3).

If fuel is required outwith normal hours (8am-5pm) there will be a minimum charge of £30 per working hour.

For larger quantities by road tanker, call Highland Fuels Ltd:

+44 (0) 1595 694348

## Emergency Services

Ambulance/Fire/Police/Coastguard  
**DIAL 999**

Gilbert Bain Hospital  
+44 (0) 1595 743000

## Freight and Mail Forwarding

You **MUST** notify our reception in advance with details of the contents of your delivery and intended collection date.

Packages sent without sufficient prior notice or identification may be rejected and returned to sender.

## Gas

Camping Gas and Calor Gas can be purchased from Rearo Gas Supplies, Ladies Drive, Staney Hill:

+44 (0) 1595 692807

gas@rearo.co.uk

Rearo Gas Supplies provide Camping Gas and Calor Gas. Butane Gas (blue bottle) and Propane Gas (red bottle) are both available. Empty gas bottles can be exchanged for full ones.

If no empty bottle is available to exchange, Rearo Gas Supplies can supply a bottle. A bottle hire charge applies depending on the size. Contact Rearo to discuss delivery.

## Lerwick Boating Club

Shower and laundry facilities are available with £1 coins. Free Wi-Fi. A key can be collected from Lerwick Port Authority upon registration.

## Public Toilets and Shower

Located immediately across from pontoons (page 3).

Open 0800– 2100hrs daily.

The onsite attendant is available 10:00 - 14:45hrs. Outwith this time, booking is required by telephone to:

+44 (0) 1595 695303





# SERVICES AVAILABLE

## Stores

Tesco Superstore, South Road

> [Get Directions](#)

Coop Food Store, Holmsgarth

> [Get Directions](#)

Speciality and Fine:

Scoop Wholefoods

+44(0) 1595 695888

Wholesale (cash & carry or delivery):

JW Gray & Co PLC

+44(0) 1595 693749

Hughson Brothers

+44 (0) 1595 693150

## Tide Tables

Tide tables are available at

[www.lerwick-harbour.co.uk/tide-tables](http://www.lerwick-harbour.co.uk/tide-tables)

or print copy from Lerwick Port Authority Reception.

## Waste - Catering

Yacht crews arriving from countries outside the UK, Channel Islands and Isle of Man, are required to contact Port Control to arrange disposal of food waste and its packaging.

International Catering Waste must NOT be placed in the skips provided.

You must have your ICW stored in a dedicated container that is:

- Covered
- Leak-proof
- Clearly labelled "Category 1 - for disposal only."

## Waste - General

Covered waste skips and litter bins are provided at all berths around the Harbour with recycling facilities for glass bottles and aluminium drink cans located on Victoria Pier.

There is no cost for using general waste facilities. Yacht crews are kindly asked to ensure that they only place domestic waste in the waste skips and litter bins provided.

## Waste - Oil

Please refer to our website for the [Port Waste Management Plan](#).

## Water

Fresh water is available free of charge on a 'help yourself' basis from integral bollards on the floating pontoons or hose pipes located on the pier.

## Weather Forecast

Free of charge printout of the latest Met Office 5-day weather forecast is available from reception at Albert Building offices weekdays.

## WI-FI

Wi-Fi is available at many bars, cafes and restaurants. SIC-GUEST at Shetland Library and in the vicinity of the Bressay Ferry Terminal. There is also free Wi-Fi available at the Lerwick Boating Club.



# CUSTOMS & IMMIGRATION

## UK Border Force

United Kingdom Border Force combines the responsibilities of the former Customs and Immigration Department.

If you are arriving from outwith the UK, you must:

- Complete the Pleasure Craft Report - [www.spcr.homeoffice.gov.uk](http://www.spcr.homeoffice.gov.uk)
- Call Border Force for clearance before you disembark the vessel:

+44(0)7721 466 199 (9am - 5pm)  
+44(0)1667 460 054 (5pm - 10pm)  
+44(0)7775 911 254 (10pm - 9am)

You must have received notification of your permission to enter the UK prior to disembarking your vessel, this may be granted remotely (without physically seeing a Border Force Officer).

**Failure to obtain permission to enter the UK may result in you entering the UK illegally and subject to enforcement action.**

However, you must call the HMRC National Yachtline to make an arrival report for customs purposes:

+44(0)300 123 2012

Information on sailing your Pleasure Craft to and from the UK and any relevant notices are available directly from [www.hmrc.gov.uk](http://www.hmrc.gov.uk)

**Visa Requirements are detailed at [www.gov.uk/check-uk-visa](http://www.gov.uk/check-uk-visa)**

## Bond Shipments

Yachts and other private craft of less than 40 tonnes register departing on a voyage to a port outside Home Trade limits (Ports between the north bank of the River Elbe and the Port of Brest inclusive) are entitled to carry duty-free stores.

The quantity of duty-free stores you can apply for depends on the number of crew/passenger on board, the expected length of the voyage and the amount of surplus stores remaining on board.

Please refer to Section 3 in the following link:

**<https://www.gov.uk/government/publications/excise-notice-69a-duty-free-ships-stores/excise-notice-69a-duty-free-ships-stores#ships---loading-stores-in-the-uk>**

HM Revenue & Customs must give approval both for your entitlement and the quantities requested before any duty-free stores are supplied to your vessel by the supplier.

The bonded stores supplier will deal with the Customs documentation.

If your voyage qualifies, bonded stores are available from Shetland Bonded Services on

+44 (0) 7901 976 485 or [shetlandbondedservices@gmail.com](mailto:shetlandbondedservices@gmail.com)

# BRINGING ANIMALS INTO THE UK

## STRICTLY PROHIBITED

LERWICK HARBOUR IS NOT AN APPROVED ROUTE OF ENTRY INTO THE UK FOR ANIMALS/PETS.



For more information please visit:

[www.gov.uk/take-pet-abroad](http://www.gov.uk/take-pet-abroad)

Animals, birds or pets brought to the UK without a British Imports (Rabies) Licence or a British Health Import Licence must always be kept in an enclosed part of the vessel below deck.

**Do not let them come into contact with any other animals.**

Please also refer to Section 3.9 in this link:

<https://www.gov.uk/government/publications/notice-8-sailing-your-pleasure-craft-to-and-from-the-uk/notice-8-sailing-your-pleasure-craft-to-and-from-the-uk>

It is advisable to check with the Department for Environment Food and Rural Affairs (DEFRA) Animal Health before bringing in any live animals or birds. DEFRA helpline number: +44 (0) 8459 335 577.

Any animals or birds, which are kept on board the vessel, must be reported to the National Yachtline (see page 10).

Pet animals may only be imported if they comply with the Pet Travel Scheme (PETS) or are licensed by Animal Health and are quarantined upon arrival.

For further information visit DEFRA website or phone the PETS helpline on +44 (0) 870 241 1710 or email [quarantine@animalhealth.gsi.gov.uk](mailto:quarantine@animalhealth.gsi.gov.uk).



# Border Force

# DIRECTORY

## Accommodation

VisitScotland +44 (0) 1595 693434

## Car/Bicycle Hire and e-bikes

Bolts Car Hire +44 (0) 1595 693636

Grantfield Garage +44 (0) 1595 692709

Shetland Community Bike Project

+44 (0) 1595 690077

Star Rent A Car +44 (0) 1595 692075

## Consulates

Germany, Dieter Glaser +44 (0) 1595 695956

## Dentists

## Urgent/Emergency Care

### Private Dental Practices

Dental Shetland

+44 (0) 1595 695553

Family Dental Clinic

+44 (0) 1595 695225

## NHS Shetland Public Dental Service

### Services may be limited

Montfield Dental Clinic

+44 (0) 1595 743200

## Divers

Malakoff Limited +44 (0) 1595 695544

Ocean Kinetics Ltd +44 (0) 1595 696707

Zetland Marine Services

+44 (0) 1595 693164

## Laundry

Manson's Dry Cleaners

+44 (0) 1595 695335

## Opticians

iCare +44 (0) 1595 693690

Specsavers +44 (0) 1595 697820

## Pharmacy

Boots the Chemists

+44 (0) 1595 692619

Freefield Pharmacy +44 (0) 1595 693502

Laing's Pharmacy +44 (0) 1595 692579

## POLICE - DIAL 101

## Electronics

Agmatek Engineering Ltd

+44 (0) 1595 690548

D H Marine

+44 (0) 1595 690618

Enertec Electrical Services

+44 (0) 7751 629223

H Williamson & Sons Limited

+44 (0) 1595 880645

## Engineering

DH Marine

+44 (0) 1595 690618

HNP Engineers (Lerwick) Ltd

+44 (0) 1595 692493

L & M Engineering +44 (0) 1595 692522

Malakoff Ltd +44 (0) 1595 695544

Ocean Kinetics Ltd +44 (0) 1595 696707

Thulecraft Ltd +44 (0) 1595 692500

## Ship Chandlery

D H Marine +44 (0) 1595 690618

GTS Central Ltd +44 (0) 1595 696222

LHD Marine Supplies Ltd

+44 (0) 1595 692882

Malakoff Ltd +44 (0) 1595 695544

Thulecraft Ltd +44 (0) 1595 693192

## Repairs/Maintenance

Canvas & Sail Repair

60 North Marine Canvas

+44 (0) 1950 460664

+44 (0) 7796 085760

+44 (0) 1595 697146



[shetland.org/visit/do/  
outdoors/sail](http://shetland.org/visit/do/outdoors/sail)

# CRUISING GROUNDS

Shetland's coastline offers a varied and rugged landscape to explore, with many sheltered anchorages and berthing options at various locations around the isles:

**Aith**  
**Baltasound**  
**Brae**  
**Bressay of Noss**  
**Bridge End**  
**Burravoe**  
**Collafirth**  
**Cullivoe**  
**Fair Isle**  
**Hamnavoe**  
**Lerwick**  
**Mid Yell**  
**Out Skerries**  
**Scalloway**  
**Skeld**  
**Ulsta**  
**Vidlin**  
**Virkie**  
**Voe**  
**Walls**  
**West Burrafirth**  
**Whalsay**



#dunnachuckbruck

# MARINE LITTER

**Please dispose of any general waste in the skips on Victoria Pier rather than the small public bins.**

## Contribute to a Cleaner North Sea!

Lerwick Port Authority is a signatory to the Shetland Islands Litter Prevention Plan. Figures suggest that over 20,000 tons of marine litter is dumped annually into the North Sea. This makes marine litter one of the worst environmental problems in the North Sea region. The objective of Save the North Sea is to reduce marine litter in the North Sea by changing the attitudes and behaviour of the people using the area. Save the North Sea project has activities in five countries and in Shetland these are undertaken by KIMO International. Further information about the project can be found on their website at:

[www.kimointernational.org](http://www.kimointernational.org)

## The Blue Flag Campaign

The Blue Flag is an international award scheme which acts as a guarantee to tourists that a beach or marina they are visiting is one of the best in the world. The Campaign is administered in England by 'Keep Britain Tidy' and is managed internationally by the Foundation for Environmental Education (FEE).

## Award Winning Beaches

Shetland has some beautiful beaches, often enjoyed by locals and visitors. Five of our beaches were awarded Seaside awards, Tresta in Fetlar, Breckon Sands and West Sandwick in Yell, St Ninian's Isle and West Voe both in the South Shetland Mainland. Please help to keep our beaches clean by taking litter home, recycle it or put it in a proper bin. Bag and bin items of sanitary protection, nappies and other plastic products.

[www.keepsotlandbeautiful.org](http://www.keepsotlandbeautiful.org)





DALES VOE BASE  
PROJECT SUPPORT &  
Offshore decommissioning

Open storage and  
laydown sites

Scrap metal recycling  
and decommissioning

SHETLAND ISLANDS  
COUNCIL INCINERATOR  
Waste-to-energy plant

Recycling plant

GREENHEAD BASE  
Project support &  
offshore decommissioning

Salmon processing

GREMLING QUAY  
Pelagic fish processing

LERWICK  
MARINA

NEW FISHMARKET

MAIR'S PIER

HOLMSGARTH QUAY  
Livestock & cargo operations

MORRISON DOCK

SHEARER'S QUAY  
Ice plant

LAURSEN QUAY  
ALEXANDRA WHARF

Bunkering  
ship repair

Harbour office

ALBERT WHARF  
VICTORIA PIER  
Yacht pontoon

SMALL DOCK  
Lifeboat station

COASTGUARD  
STATION

BREI WICK

The Knab

SOUTH  
ANCHORAGE

NORTH  
HARBOUR

HEOGAN FISHMEAL  
& OIL FACTORY

BRESSAY

MARYFIELD  
FERRY TERMINAL

INNER  
ANCHORAGE

SOUTH  
HARBOUR

BRESSAY SOUND

DREDGED TO 9.0m

DREDGED TO 9.0m

DREDGED TO 9.0m

FERRY TO KIRKWALL/ARDEBERIEN

FERRY TO BRESSAY